



Central platform for secure data transmission

Fondsdepot Bank

Implementing company: **soffico GmbH**

Location of the client: **Hof, Germany**

Branch: **Finance**

Website: **www.fondsdepotbank.de/en**

Employees: **450**

The Fondsdepot Bank GmbH is the independent specialist for custom-made solutions surrounding the custody business. For more than 20 years, they've been providing competent services in investment account management with the help of around 450 experts.

Challenges:

- Replacement of all analogue input channels for customer interaction
- Salesforce as CRM system for a consistent view of the customers
- Encryption of person-related data in the Cloud
- Representation of the required performance-user-interaction
- Data model of the bank core system Diamos

Solution:

- Modular reproduction of the process communication
- Test-driven development
- Document archiving in d.3ecm via files and control files
- Webservice-layer (SOAP) for the communication with Salesforce
- Encrypted data transfer between all communication partners

Benefits:

- Easy monitoring of complex communication processes
- Agile and fast adaptability
- Combination of security, standards and customer-specific processes
- Ideally integrated into the existing IT landscape