

10-Apr-19

jobsDB Ref. **JTH300003001933590**

soffico (Thailand) Limited

soffico Thailand Ltd. develops solutions for digital transformation in Thailand and Germany. Our middleware Orchestra functions as the backbone of digitization for our international customers in the industry and healthcare sectors. As a successful, strong growing company we are looking for YOU in our office in Bangkok at the earliest possible starting date.

German-speaking Technical IT-Support

Your responsibilities:

- First- / Second-Level-Support
- Provide technical engineering support to resolve customer issues and prevent repeating occurrences by performing diagnostics and optimization, security incident analysis, solution recommendations and product knowledge transfer.
- Work with software development team to ensure total customer satisfaction by representing our customers' needs and requirements to product management and engineering.
- Preparation and updating of guidelines and documentation for system support and for users as well as update- and patch-management
- Strong cooperation with other teams in our multinational organization

Your knowledge and education:

- You ideally have university degree in Computer Science, Information Systems, or equivalent experience
- Knowledge in the areas of common technologies like databases, SQL and JAVA programming
- Experience in system integration and IT support
- Good organization skills, team player, capacity for analysis and problem solving, good social skills and helpfulness
- Convince with reliable and systematically work
- Excellent oral and written communication skills in German and English

What the soffico world offers you:

- Our world is based on appreciation, sustainability and job satisfaction
- A transparent and trusting work environment with flat hierarchies
- An attractive and competitive salary and financial benefits
- Continuous and targeted training in methodological competence, technology and soft skills

You want to know more about soffico and our middleware? Check out our homepage: www.soffico.de

APPLY NOW

jobsDB will send your application for review directly to
soffico (Thailand) Limited

Industry	Information Technology
Job Function	Information Technology (IT) > DBA Information Technology (IT) > Support

9.3.2020

Job ad details - RMS - Thailand - jobsDB

Information Technology (IT) > Others

Location

Sathorn

Salary

Salary negotiable

Employment Type

Full Time

Benefits

Medical insurance

Travel allowance

Keywords: IT-support Technical support german